

Welcome to our brand new contract handset plans.



Three.co.uk

Data led tariff structure.

500MB	50	AYCE Texts	Our game changer 0800 calls are free 084/087calls just 5p/min
	100		
	300		
	600		
	AYCE Minutes		
1GB	50		
	100		
	300		
	600		
	AYCE Minutes		
2GB	50		
	100		
	300		
	600		
	AYCE Minutes		
All-You-Can-Eat data	100		
	300		
	600		
	AYCE Minutes		

As well as providing customers with more choice, we want to put them in control.

- Customers receive text alerts at 80% & 100% of data usage & 20 min before the end of their minute allowance.
- Text alerts will direct customers to My3 where they can track usage & purchase additional data and/or minutes.

Data

SHORT TERM	LONG TERM
250MB - £2.50	Next Min Tier = £3
Next Data Tier = £5	500MB > 1GB
1GB > 2GB	2GB > AYCE
2GB > AYCE	

Minutes

LONG TERM
Next Min Tier = £3
50 mins > 100 mins
100 mins > 300 mins
300 mins > 600 mins
600 mins > AYCE

Personal hotspot (tethering).

- Customers will be able to use their data allowance to connect their phone via a personal hotspot.
- Customers will receive an alert when they hit 80% and 100% of their 2GB Personal Hotspot allowance within AYCE.
- They can purchase more data via My3 at £5 per 1GB.

Data allowance	Available for Personal Hotspot
500MB	500MB
1GB	1GB
2GB	2GB
AYCE	2GB

0800 numbers are free.

We will shake up the market by changing the approach to 08 numbers:

- 0800 and 0808 (freephone) will be free they will not even use allowance.
- Other 08x numbers will be 5p/min.



Control extra expense.

Blocking and unblocking can be done up to 8 times per month via My3.

EXCESS TO BUNDLE BLOCK	ALWAYS OUT OF BUNDLE BLOCK
Via My3, customers will be able to block and unblock their ability to go excess to bundle.	Via My3, customers will be able to block and unblock their ability to make calls or send texts that are always out of their bundle e.g. 0845, 118 and competition texts.

Please see Three.co.uk for more details.

Get ready for 4G at no extra cost.

Kitty cat high five.

Welcome to the next evolution in mobile. Welcome to 4G.

Our 4G roll-out is now well underway and we have successfully launched in parts of the UK. As our roll-out continues, we aim to reach parts of 50 cities and many more towns by the end of 2014 and cover 98% of the UK population by the end of 2015. We already have an Advanced 3G network, the fastest in the UK. 4G is the next evolution in our commitment to bringing our customers an even faster, smoother and more reliable internet experience.



Why choose 4G on Three?

- Faster internet at no extra cost
- We have a huge range of the latest 4G devices
- Make the most of 4G with all-you-can-eat data (and never go out of bundle)

Seamless switching to 4G.

At Three we believe in hassle free 4G. That's why there are just three easy steps to getting 4G at no extra cost.

What you'll need.



1. 4G device



2. Software update



3. Be in a 4G coverage area

When will I get 4G?

We're on target to roll-out 4G to selected sites across the UK where we have the highest demand for our services. We'll be targeting selected sites in 2014. Please go to Three.co.uk/Support/Coverage for more details.



Feel At Home.

We get it. Roaming charges can be a nightmare. That's why we're changing the rules. We've made it possible for you to use your device in 11 destinations around the world without paying more.

Feel At Home lets you use your allowance to call and text the UK and use data just like you would at home, and it won't cost you a penny more. That's no extra cost for chatting to your family, checking a map or posting gloating travel snaps, whenever you like.

You don't need to do anything to get it. As soon as you arrive in one of the 11 destinations, switch on your device, you'll be good to go as soon as you pick up a signal. It couldn't be easier.

You can Feel At Home in the USA, Italy, the Republic of Ireland, Austria, Australia, Sweden, Denmark, Sri Lanka, Hong Kong, Indonesia and Macau. **And this is just the start we'll be adding more destinations in the future.**

So tweet London from Las Vegas, call Derby from Dublin or text Hull from Hong Kong.

Take your Three plan with you when you go abroad, and enjoy the freedom of using your device, just like you would at home.



My3 Account.

A My3 account makes it really easy to keep track of spending. It can be accessed from either a phone or computer.

You can use it to:

- See how much of your allowances you have left each month
- View and print bills
- Buy top-ups (PAYG customers)
- Buy Add-ons
- Update your personal details like home address, email and more
- See Three.co.uk/my3 for more details.



Contact us.

The Three Training Team are here to help...

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